



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF INFORMATICS AND INNOVATIVE SCIENCES
UNIVERSITY EXAMINATION FOR THE DEGREE IN MASTERS IN BUSINESS
ADMINISTRATION
YEAR I ISEM II 2019/2020 ACADEMIC YEAR
MAIN CAMPUS / NAMBALE CAMPUS

COURSE CODE: MBA 806:

COURSE TITLE: MANAGEMENT PRINCIPLES AND PRACTICE

DATE: 13TH DECEMBER 2019 **EXAMS SESSION: 2.00 – 5.00PM**

TIME: 3 HOURS

Instructions:

1. Candidates are required to answer any **FOUR** questions
2. Candidates are advised not to write on the question paper.
3. Candidates must hand in their answer booklets to the invigilator while in the examination room.

Question One

- a) Discuss four limitations of scientific management in organizational theory and describe the concept of bureaucracy by Max Webber **(10 marks)**
- b) Explain five roles of leadership in organizational management and describe three principles of managing informal organizations **(5 marks)**

Question two

- a) As a manager what are the behavioral predictions might you take if you knew an employee had:
 - i. Type B personality
 - ii. An external locus of control
 - iii. A low Machiavellianism score
 - iv. Low self-esteem
 - v. High extraversion score **(10 marks)**
- b) Differentiate between a policy and a procedure and highlight the main features of procedures, explaining the concept of rationality in the decision making process. **(5 marks)**

Question Three

- a) Discuss the role of corporate governance and Ethics in the public enterprises and suggest how corruption can be minimized in the management of public resources in Africa. **(10 marks)**
- b) Discuss management roles and skills relevant for any manager in the contemporary management situation or organization setup. **(5 marks)**

Question Four

Differentiate between power and politics and describe the sources of power with the aid of examples highlight the styles of leadership **(15 marks)**

Question Five

Public procurement is an essential process which requires prudent management. Over the years not so much emphasis has been put in this area. As a public policy administrator, provide suggestions for institutional framework which needs to be addressed to instill discipline and professionalism in the public procurement procedures, **(15 marks)**

Question Six

Given the choice of an industry of your preference, formulate a policy that can be used to reduce the red tape for efficiency and effectiveness of the firm's performance. **(15 marks)**

Question Seven

- a) Discuss the merits and demerits of an organizational chart and analyze the nature of the staffing function of as adopted in management **(10 marks)**
- b) What roles do leadership, entrepreneurship, and strategy play in good principles of management? **(5 marks)**