



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF HEALTH SCIENCES
UNIVERSITY EXAMINATION FOR DEGREE OF BACHELOR OF SCIENCE PUBLIC
HEALTH / COMMUNITY HEALTH AND DEVELOPMENT
4TH YEAR 2ND SEMESTER 2022/2023 ACADEMIC YEAR
KISUMU CAMPUS

COURSE CODE: HCB 2404

COURSE TITLE: NEGOTIATIONS, HEALING AND PEACE BUILDING

EXAM VENUE: **STREAM: (BSc. Comm Hlth & Dev)**

DATE: **EXAM SESSION: DECEMBER 2022**

TIME: 2.00 HOURS

Instructions:

**Answer all the questions in Section A and ANY other 2 questions in Section B.
Candidates are advised not to write on the question paper.**

**Candidates must hand in their answer booklets to the invigilator while in the
examination room.**

SECTION A: ANSWER ALL QUESTIONS

1. What is peace building (3Mks)?
2. Differentiate between the terms mediation and arbitration (3Mks)
3. Describe the concept of a healing community(3Mks)
4. Highlight 3 benefit that one would receive of being a member of a healing community(3Mks)
5. State the salient feature of growth stage in an organizational development (3Mks)
6. Describe any three benefits of social capital(3Mks)
7. In the process of negotiation No party will accept a decision worse than their (Best Alternative To Negotiated Agreement) BATNA. Describe three features of BATNA in a negotiation process(3Mks).
8. The 2010 Kenya constitution devolved health service to the counties. Between 2017-2022 years there were a many strikes from health workers in many counties. Highlight three major reasons why there were such strikes in the counties(3Mks)
9. Describe the three characteristics of Eclectic approach to counselling(3Mks)
10. Outline phase for counselling(3Mks)

SECTION B: ANSWER QUESTION ONE (1) AND ANY OTHER QUESTION

1. You have been posted to one of the county wards as Community Health Officer (CHO) and one of the main task was bring together the two warring communities over use of water pans which has been there for the last 2 years together. Discuss the principle of negotiation that you will apply to negotiate the between the two communities to use the water pan harmoniously (20Mks).
2. The worth of an individual is counted on his social net worth of the people who relate with him/her. Discuss the dimensions of social capital as was developed by World Bank (20Mks)
3. Compare and contrast the application and use of the concepts counselling and guidance enhance latrine use in a community where you have been in charge community focal person(20Mks)