



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY

SCHOOL OF HUMANITIES AND SOCIAL SCIENCE

**UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF ARTS IN
DEVELOPMENT AND POLICY STUDIES**

1ST YEAR 2ND SEMESTER 2017 APRIL EXAMS

MAIN CAMPUS (REGULAR)

COURSE CODE: ZDS 3122

COURSE TITLE: LEADERSHIP AND DEVELOPMENT

EXAM VENUE:

STREAM: BA ARTS

DATE:

EXAM SESSION:

TIME: 2 HOURS

Instructions:

- 1. Answer Question ONE (COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

1. Discuss the functional theory of leadership bringing out the five broad functions a leader performs when promoting organization's effectiveness. **(30 Mks)**
2. Leaders can facilitate broad civic participation in a number of ways. Explain the six activity areas that a leader can engage in to achieve this. **(20Mks)**
3. Discuss the four-step process for developing a public relations communication programmes that leaders can use to gain the support of staff and community. **(20Mks)**
4. The Thomas-Kilmann Conflict Mode Instrument (TKI) has five conflict handling styles that leaders can use to resolve conflict. Discuss them briefly. **(20Mks)**
5. Demonstrate your understanding of the seven key elements of good governance that a leader should use to offer effective leadership. **(20Mks)**

