



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**SCHOOL OF EDUCATION**  
**UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF**  
**EDUCATION WITH IT**  
**2<sup>ND</sup> YEAR 1<sup>ST</sup> SEMESTER 2017/2018 ACADEMIC YEAR**  
**MAIN CAMPUS**

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**COURSE CODE: AKI 202**

**COURSE TITLE: COMMUNICATION SKILLS IN KISWAHILI**

**EXAM VENUE: LAB 5**

**STREAM: BED-ARTS**

**DATE:19/04/17**

**EXAM SESSION: 2.00 – 4.00 pm**

**TIME: 2 HOURS**

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**Instructions:**

- 1. Answer Question ONE (COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

### **SWALI LA KWANZA (LAZIMA)**

- a) Fafanua dhana ya mawasiliano. (Alama 3)
- b) Eleza kwa kifupi hatua zifuatazo zinavyobainika katika mchakato wamawasiliano:
  - i) Usimbaji (Alama 3)
  - ii) Muktadha (Alama 3)
  - iii) Usimbuaji (Alama 3)
- c) Mawasiliano ya ana kwa ana ni muhimu kuliko mawasiliano ya maandishi. Eleza. (Alama 10)
- d) Usuli wa mpokea ujumbe huathiri vipi mawasiliano. (Alama 8)

### **SWALI LA PILI**

Mchakato wa mawasiliano hukumbwa na vikwazo vingi. Fafanua vikwazo vyovyote vitano (Alama 20)

### **SWALI LA TATU**

Linganisha na kulinganua mawasiliano lugha na mawasiliano miondoko. (Alama 20)

### **SWALI LA NNE**

Wewe ni katibu wa Tume Teule inayochunguza mgomo wa madktari. Jukumu la tume hii ni kukusanya maoni ya washika dau wote (madaktari, wizara ya afya, wizara ya fedha na wananchi) kuhusu mgomo wenyewe. Andika ripoti ambayo tume yenu itamkabidhi Rais baada ya kuhitimisha ukusanyaji wa maoni. (Alama 20)

### **SWALI LA TANO**

Uwasilishaji mwafaka wa hotuba unahitaji maandalizi kabambe. Fafanua kauli hii ukieleza masuala yanayoweza kufanikisha uwasilishaji wa hotuba. (Alama 20)