



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY  
BUSIA LEARNING CENTRE**

**SCHOOL OF HEALTH SCIENCES – BSc. Community Health & Development  
3<sup>ND</sup> YEAR 1<sup>ST</sup> SEMESTER EXAMINATION (September - November., 2013)**

**COURSE CODE: HCD: 3322**

**TITLE: Health System Development and Management**

**DATE: TIME:**

**DURATION: 2 hours**

**INSTRUCTIONS**

**Section A: Answer ALL Questions (Total 30 marks)**

1. Identify two personalities that contributed to the history of Public Health globally and their roles ( 4 marks)
2. State five sources of funding for health services in Kenya (4 marks)
3. State three stages of Lewin's change model (3 marks)
4. Define Health Systems reform ( 2 marks)
5. State the rationale for health system reform (3 marks)
6. Define Negotiation (2 marks)
7. State the four main styles of leadership (4 marks)
8. Define organizational theory (2 marks)
9. State the fundamental nature of an organization ( 3 marks)
10. Identify three approaches in participatory health needs assessment (3 marks)

**SECTION B (Answer any two questions from this section)**

1. As a leader of organization x, you think the organization would achieve much if you employ ICT. This is likely to face opposition by some workers. Discuss the strategies/ approaches that you would put in place to manage the change (20 marks)
2. What strategies would you put in place in order to make an effective leader? (20 marks)
3. Using Max Weber's theory of management, appraise the Kenyan public health system of management of health services (20 marks)

4. A part time lecturer has not been in harmony with part time students in University of Bogoria, a country in Africana. The allegations cited by the students abusing the students and lateness. You got this information from the students and you are one of the administrators. Design conflict transformation for the objective of the students and the University to be met. ( 20 marks)