



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF BUSINESS & ECONOMICS
UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF BUSINESS
ADMINISTRATION WITH IT
2NDYEAR 2ND. SEMESTER 2016/2017 ACADEMIC YEAR
KISII CAMPUS-PART TIME

COURSE CODE: ABA 207

COURSE TITLE: ORGANIZATIONAL THEORY

EXAM VENUE: LR 17

STREAM: (BBA)

DATE: 15/12/16

EXAM SESSION: 2.00 – 4.00 PM

TIME: 2 HOURS

Instructions:

- 1. Answer Question ONE (COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

QUESTION ONE

- (a) Explain the concept of organizational theory in management. (6 marks)
- (b) Explain what is meant by organizational development. (6 marks)
- (c) Explain what is meant by an open system (6.marks)
- (d) Explain the term organizational change (6 marks)
- (e) Explain the concept of formal and informal organizations (6marks)

QUESTION TWO

- (a) Explain factors that will necessitate a downsizing exercise in an organization (10 marks)
- (b) Discuss the importance of communication channels in relation to organizational development.
(10 marks)

QUESTION THREE

Discuss the objectives of organizational structure in relation to organizational performance.
(20 marks)

QUESTION FOUR

- a) Discuss the objectives of organizational design in an organization.
(10 marks)
- b) Discuss the importance of planning as a management function in an organization.
(10 marks)

QUESTION FIVE

Write short notes on the following-

- i) Bureaucracy (5 marks)
- ii) Corporate life cycle (5 marks)
- iii) Mergers (5 marks)
- iv) Acquisitions (5 marks)