



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE  
AND TECHNOLOGY**

**UNIVERSITY EXAMINATIONS 2012/2013**

**2<sup>ND</sup> YEAR 1<sup>ST</sup> SEMESTER EXAMINATION FOR THE DEGREE  
OF BACHELOR OF EDUCATION ARTS WITH IT**

**(SCHOOL BASED-MAIN)**

**COURSE CODE: AKI 202**

**TITLE: COMMUNICATION SKILLS IN KISWAHILI**

**DATE: 5/5/2013**

**TIME:**

**DURATION: 2 HOURS**

**INSTRUCTIONS**

- 1. This paper contains FIVE (5) questions**
- 2. Answer question 1 (Compulsory) and ANY other 2 Questions**
- 3. Write all answers in the booklet provided**

1. Jadili dhima za mawasiliano ya mazungumzo na mawasiliano ya maandishi katika shughuli za serikali. (alama 30)
2. Fupisha taarifa ifuatayo kwa maneno mia moja(100) (alama 20.)
3. Fafanua namna ishara na viziada lugha zinavyoweza kuboresha au kulemaza mawasiliano. Tumia mifano faafu kuthibitisha hoja zako. (alama 20)
4. Jadili umuhimu wa uakifishaji katika kufanikisha mawasiliano. (alama 20)
5. Urahisishaji wa mawasiliano unaweza kuwa hatari kwa usalama na pia muhimu. Jadili kwa kutoa mifano. (alama 20)