



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF HUMANITIES AND SOCIAL SCIENCE
UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF EDUCATION
2ND YEAR 2ND SEMESTER 2013/2014 ACADEMIC YEAR
BUSIA LC SCHOOL BASED

COURSE CODE: AKI 202

COURSE TITLE: MBINU ZA MAWASILIANO KATIKA KISWAHILI

EXAM VENUE:

STREAM : (BEd. arts)

DATE: 18/12/2014

EXAM SESSION: 9.00 – 11.00 AM

TIME: 2 HOURS

Instructions:

- 1. Answer Question ONE (COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

- 1.a) Fafanua dhana, ‘mawasiliano’ (alama 2)
- b) Taja mambo MANNE yanayoathiri mawasiliano. (alama 4)
- c) Eleza dhima TANO za mawasiliano. (alama 10)
- d) Taja mambo MATANO muhimu anayopasa kuzingatia hatibu wakati wa kutoa hotuba (alama 5)
- e) Eleza upungufu wa hojaji kama kifaa cha ukusanyaji data. (alama 5)
- f) Tofautisha baina ya maswali wazi na maswali funge katika mahojiano. (alama 4)
2. Ukiwa Mkurugenzi wa kampuni ya JITAHIDI, waandikie wafanyakazi wako memo ukiwaonya dhidi ya ukiukaji wa maadili ya kazi. (alama 20)
- 3.Fafanua vipengele VITANO vya mfanyiko wa mawasiliano. (alama 20)
4. Eleza faida na hasara za mawasiliano ya kielektroniki/meme. (alama 20)
- 5.Fafanua mambo KUMI yanayoweza kuzuia kufaulu kwa mawasiliano. (alama 20)