

Question 1

a) Define the following terms:

- i) Human behaviour (2 marks)
- ii) Attitudes (2 marks)
- iii) Perceptions (2 marks)
- iv) Memory (2 marks)
- v) Social group (2 marks)

Question 2

- a) Describe the steps B.F. Skinner followed in Operant Conditioning (8 marks)
- b) Discuss FOUR conditions under which learning takes place according to the psychologist Kolb. (8 marks)
- c) How would you punish children to correct errant behaviour? (4 marks)

Question 3

What is the role of conflict in groups in relation to human behaviour? (20 marks)

Question 4

- a) What is motivation? (2 marks)
- b) Identify and distinguish the two types of motivation. (6 marks)
- c) Discuss Albert Bandura's Bobo Doll experiment and its relevance to learning. (12 marks)

Question 5

Discuss the stages of successful group formation. (20 marks)