

# JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY SCHOOL OF BUSINESS & ECONOMICS

## UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF BUSINESS ADMINISTRATION

# $3^{RD}$ YEAR $2^{ND}$ SEMESTER 2018/2019 ACADEMIC YEAR MAIN

**COURSE CODE: ABA 343** 

**COURSE TITLE: SUPPLY CHAIN RISK MANAGEMENT** 

EXAM VENUE: STREAM: (BBA)

DATE: EXAM SESSION:

TIME: 2 HOURS

### **Instructions:**

- 1. Answer questions ONE and ANY other TWO questions
- 2. Candidates are advised not to write on the question paper.
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room

#### **Question One**

- a) List and explain the potential supply chain risks that an organization may face in its procurement processes [10 Marks]
- b) Discuss the process of risk identification and the associated processes to manage the supply chain risks. [10 Marks]
- a) Describe in details a risk assessment process and its role in supply chain risk management [10 Marks]

#### **Question Two**

- a) Risk Management is a strategic management issue that requires top management support. Identify and explain FOUR principal methods organizations use to reduce supply chain risks.
  [10 Marks]
- a) Define the term 'Crisis Management' Describe four basic phases that characterize the crisis management process. [10 Marks]

### **Question Three**

- a) Differentiate between quantitative and qualitative risk analysis methodologies clearly indicating advantages and disadvantages of each. [12Marks]
- b) Using a diagram describe the risk management process applicable in the supply chain management. [8 Marks]

#### **Question Four**

- a) Effective internal control systems are important to organization that intends to minimize risk in its supply chain. Describe five characteristics of good internal control systems.
  [10Marks]
- **b)** What is Business continuity planning? Briefly outline the activities involved in developing this system. [10Marks]

#### **Question Five**

a) Risk analysis is an essential component of supply chain risk management. Using the Bow-Tie method explain how risk treatment is linked to the cause and consequence.

[12Marks]

b) Discuss the principles of risk management in supply chain management and summarize the approach used in each step [8Marks]