

QUESTION 1

- a). Distinguish between personal management and human resource management. (5marks)
- b). Discuss the functions of a Principal in the Kenyan Education System. (15 marks)

QUESTION 2

- (a). Explain the causes of conflict among the teaching staff in a secondary school set-up. (10 marks)
- (b). Discuss how principles of managing rumors can be used by an administrator to diffuse rumors in a school set up. (10 marks)

QUESTION 3

Teacher attrition has been a problem that affects staff balancing in Kenya. With relevant examples, discuss how principals of high schools can help the Teachers Service Commission to stop this problem. (20 marks)

QUESTION 4

Identify one motivation theory and explain how it can be used by principals in secondary schools to motivate support staff in the Educational Institutions in Kenya. (20 marks)

QUESTION 5

Explain the reasons why Principals in Kenya cannot purely apply democratic system of administration when managing teachers in secondary schools. (20 marks)

END