

**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE  
AND TECHNOLOGY**

**UNIVERSITY EXAMINATION 2012/2013**

**2<sup>ND</sup> YEAR 2<sup>ND</sup> SEMESTER EXAMINATION FOR THE DEGREE OF  
BACHELOR OF BUSINESS ADMINISTRATION WITH IT**

**(KISUMU LEARNING CENTRE)**

**COURSE CODE: ABA 207**

**TITLE: ORGANIZATION THEORY**

**DATE: 16<sup>TH</sup> APRIL, 2013**

**DURATION: 2 HOURS**

**TIME: 9.00-11.00am**

**INSTRUCTIONS**

1. This paper contains FIVE (5) questions
2. Answer question 1 and ANY other 2 questions.
3. Write all answers in the booklet provided

## **ABA 207 ORGANIZATION THEORY**

Answer question ONE and any other TWO

Q1 (a) Discuss exhaustively, the modern approaches to management. [15 marks]

(b) What is an organizational structure? [5 marks]

(c) Discuss the disadvantages of bureaucracy. [10 marks]

Q2 (a) Explain the term “a learning organization” and highlight its characteristics.

[10 marks]

(b) Discuss some of the main forces for change in the modern organizations

[10 marks]

Q3 (a) What is corporate restructuring? [5 marks]

(b) Discuss strategies for rightsizing and downsizing. [15 marks]

Q4 (a) Explain clearly the process of communication. [10 marks]

(b) Horizontal communication is the transfer of information among people in the same hierarchical level within an organization. Discuss how this kind of communication can be improved in an organization. [10 marks]

Q5 (a) Discuss factors that influence the choice of an organization design.

[8 marks]

(b) Discuss the prescriptions that are essential for orderly organizations as

Presented by Henry Fayol [12 marks]