



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF HEALTH SCIENCES
UNIVERSITY EXAMINATION FOR DEGREE OF BACHELOR OF SCIENCE
COMMUNITY HEALTH AND DEVELOPMENT
YEAR 3 SEMESTER 2 2019 ACADEMIC YEAR
KISUMU CAMPUS

COURSE CODE: HCD 3322

COURSE TITLE: HEALTH SYSTEMS MANAGEMENT AND DEVELOPMENT

EXAM VENUE: STREAM

DATE: EXAM SESSION:

TIME: 2.00 HOURS

Instructions:

- 1. Answer all questions in section A and any other 2 questions in Section B.**
- 2. Candidates are advised not to write on the question paper**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room**

SECTION A: ANSWER ALL THE QUESTIONS (30 MARKS)

1. Outline any three functions health systems perform(3 marks)
2. Highlight three sub functions of stewardship in health systems management and development(3 marks)
3. Highlight three ways in which quality can be enhanced to improve service delivery in health systems(3 marks)
4. Name any three forces that shape health systems(3 marks)
5. Outline any three roles of change agents in health systems management and development(3 marks)
6. Highlight three Strategies for ensuring community participation and involvement in leadership (3 marks)
7. State the three steps of Kurt Lewin's Change Model (3 marks)
8. Highlight any three pillars of health systems(3marks)
9. Name three factors determining leadership styles(3 marks)
10. Outline any three systems that support KEPH in health systems(3 marks)

SECTION B

Answer any two Questions (40 MARKS)

1.
 - a. Discuss the Importance of change management in health systems(10 marks)
 - b. Give ten (10) benefits of community participation in leadership(10 marks)
2.
 - a) Discuss any five(5) health systems resources(15 marks)
 - b) Describe the quality improvement cycle as used in health systems(5 marks)
3.
 - a) Describe any five elements of health systems(10 marks)
 - b) You have been appointed as the Chief Officer of Health in your home County, Clearly describe any five the strategies you may lay down to ensure each health facility meets the required threshold to offer the best health care services.(10 marks)
4. Discuss any five leadership theories as used in health systems management (20 marks)