



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**SCHOOL OF BUSINESS AND ECONOMICS**  
**UNIVERSITY SPECIAL EXAMINATION FOR THE DEGREE OF**  
**BACHELOR OF LOGISTICS AND SUPPLY CHAIN MANAGEMNT**  
**4<sup>TH</sup> YEAR 2<sup>ND</sup> SEMESTER 2019/2020 ACADEMIC YEAR**  
**MAIN CAMPUS**

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**COURSE CODE BLM 3425**

**COURSE TITTLE; Contemporary Issues in Logistics**

**EXAM VENUE** **STREAM; (BLCM)**

**DATE;** **EXAM SESSION**

**TIME; 2 HOURS**

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**Instructions;**

- 1. Answer Question ONE ( COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room**

**Question One (Compulsory)**

(a) Discuss the factors that have lead to the growth of relief logistics. (15 mks)

(b) Discuss how environmental issues have impacted on the logistics industry. (15 mks)

**Question Two**

Discuss the role of quality management in the present day logistics environment. (20 mks)

**Question Three**

Using local examples identify key electronic technologies that have affected the logistics industry in Kenya. (20 mks)

**Question Four**

Discuss the factors that have lead to the growth of the 3PL and 4PL organizations in the logistics industry. (20 mks)

**Question Five**

The service industry has been greatly affected by the development of the logistics industry. Discuss the key aspects of the service industry that are highly affected by logistics. (20 mks)