

JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF EDUCATION, HUMANITIES AND SOCIAL SCIENCES
UNIVERSITY EXAMINATION FOR THE DIPLOMA IN COMMUNITY HEALTH AND
DEVELOPMENT
1ST YEAR 1ST SEMESTER 2022/2023 ACADEMIC YEAR
MAIN CAMPUS

COURSE CODE: EEL 2115

COURSE TITLE: COMMUNICATION SKILLS

EXAM VENUE:

STREAM:

DATE:

EXAM SESSION: JULY 2022

TIME: 2 HOURS

Instructions:

- 1. Answer Question ONE (COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

1. a) Materials in the library are classified according to methods. Discuss. (10 marks)
b) Define listening and state its difference with hearing? (5 marks)
c) Explain any three types of listening. (9 marks)
d) Group discussion is an effective way of studying. Elaborate. (7 marks)
2. Discuss the SQ3R as an academic reading formular. (20 marks)
3. a) Discuss any five strategies of note making to a university student. (5 marks)
b) Assuming you have gone to the library and you intend to use a given material for your studies. How would you locate it by its author? (5 marks)
c) Explain any five barriers to listening. (10 marks)
4. a) Elaborate on any two types of catalogue in a library. (4 marks)
b) Academic writing is different from other types of writing. Discuss. (16 marks)
5. Discuss any five dimensions of communication. (20 marks)