COURSE CODE: ERP 2125

COURSE TITLE: SOCIAL ETHICS AND INTEGRITY

EXAM VENUE: **STREAM: (DIP. BUS. ADMIN.)**

DATE: **EXAM SESSION:**

TIME:

Instructions:

1. **Answer all questions in Section A and any other 2 questions in Section B.**
2. **Candidates are advised not to write on the question paper.**
3. **Candidates must hand in their answer booklets to the invigilator while in the examination room**

SECTION A: ANSWER ALL QUESTIONS

1. Define the following terms:
      i.   Human conscience
      ii. Skimming
      iii. Integrity

                                                                                                (3marks)
2. Identify THREE moral rights   **(3marks)**
3. List THREE factors to consider when applying ethics to business   **(3marks)**
4. Outline THREE steps of making ethical decisions in business   **(3marks)**
5. Name THREE sources of customary law   **(3marks)**
6. Illustrate THREE ethical beliefs that provide a foundation for ethical behavior in a firm   **(3marks)**
7. State THREE negative impacts of internet and globalization on the integrity of businesses   **(3marks)**
8. List THREE ways of showing customers that they are valued   **(3marks)**
9. Identify THREE obligations of employees to employers   **(3marks)**
10. Highlight THREE types of unethical behavior in a business   **(3marks)**

SECTION B: ANSWER ANY TWO QUESTIONS

1a) Discuss FIVE advantages of conducting business with integrity   **(10marks)**

 b) Analyze FIVE common ethical issues facing Managers in business   **(10marks)**

2a) Examine FIVE fundamental principles of an ethical organization culture   **(10marks)**

 b) Discuss THREE moral rights in the work place   **(10marks)**

3a) Elaborate on causes of corporate scandals and strategies to prevent the scandals   **(10marks)**

 b) Analyze FIVE beneficial norms of traditional African societies   **(10marks)**

4a) Describe FIVE methods used by Customary law to curb evil deeds in societies   **(10marks)**

 b) Analyze FIVE organizational responsibilities to third parties   **(10marks)**