



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**SCHOOL OF INFORMATION AND INNOVATIVE SYSTEMS**  
**UNIVERSITY EXAMINATION FOR DEGREE OF BACHELOR OF SCIENCE**  
**1<sup>ST</sup> YEAR 1<sup>ST</sup> SEMESTER 2013/2014 ACADEMIC YEAR**  
**MAIN REGULAR**

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**COURSE CODE: IIT 3215**

**COURSE TITLE: SYSTEM ANALYSIS AND DESIGN**

**EXAM VENUE:**

**STREAM: (BSc)**

**DATE: 25/04/14**

**EXAM SESSION: 9.00 – 11.00 AM**

**TIME: 2.00 HOURS**

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**Instructions:**

- 1. Answer question 1 (Compulsory) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

**Question One 30 MARKS**

- a) Define a system and highlight its major components. (4marks)
- b) Name and describe the participants in systems analysis and design (8 marks)
- c) Discuss three types of maintenance that can be performed to a system (6 marks)
- d) Discuss different types of feasibility analysis. (8 marks)
- e) Explain the different factors considered in the identification of a problem to be considered for computerization. (4 marks)

**Question Two 20 MARKS**

- a) Outline and discuss one systems development model. (6 marks)
- b) Discuss different phases in system development life cycle (8 marks)
- c) Explain why it's necessary to have good documentation of the system processes and data about the target system (6 marks)

**Question Three 20 MARKS**

- a) Discuss five merits and demerits of systems development methodologies. (10 marks)
- b) Differentiate between Top down functional decomposition and object oriented decomposition as forms of design approaches (4 marks)  
Highlight Six characteristics of a good design. (6 marks)

**Question Four 20 MARKS**

- a) An Information System Architecture (ISA) is a “*conceptual blueprint or plan that expresses the desired future structure for information systems in an organization*”. Discuss (4 marks)
- b) Outline and discuss the components of the Zachman ISA Framework. (6 marks)
- c) Discuss Four characteristics of a good requirement specification document . (4 marks)
- d) Explain what are CASE tools and how are they used in systems analysis and design . (6 marks)

**Question Five 20 MARKS**

- a) Discuss the different types of relationships found between entities in database design (6 marks)
- b) Data dictionary is an important tool for documentation. Explain what data dictionary is and how it's used in system development. (4 marks)
- c) As a system developer, discuss five factors you will consider so as to design a user friendly system software (10 marks)