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MLS 5123: SUPPLY CHAIN IMPROVEMENT AND CONTROL

**INSTRUCTIONS:
ATTEMPT ONE AND ANY TWO QUESTIONS.
ALL QUESTIONS HAVE EQUAL MARKS.
DECEMBER 2013.**

QUESTION ONE.

- a) Explain the term supply chain Management and why it is important today
(10 marks)
- b) Discuss the importance of various linkages of supply chains in the light of the prevailing business environment.
(10 marks)
- c) Explain Root Analysis
(10 marks)

QUESTION TWO

- a) Describe the role of logistics in the success of supply chain of a firm
(10 marks)
- b) Describe the frameworks used to control Quality in an organizations
(10 marks)

QUESTION THREE

- a) Discuss sound project management control techniques (10 marks)
- b) Distinguish between SCOR and EFQM performance tools(10 marks)

QUESTION FOUR

- a) Explain in detail values stream mapping
(10 marks)
- b) Discuss the Balance Score Card as a means of effective management of a supply chain imperative
(10 marks)

QUESTION FIVE

- a) Discuss Failure Mode effect analysis
(10 marks)
- b) Discuss why there is a need for performance management in a logistical organization.
(10 marks)