



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND
TECHNOLOGY SCHOOL OF HEALTH SCIENCES
UNIVERSITY EXAMINATION FOR DEGREE OF MASTER PUBLIC HEALTH
1ST YEAR 1ST SEMESTER 2018/2019 ACADEMIC YEAR
KISUMU LEARNING CENTRE**

COURSE CODE: HMP: HMP 5116:
COURSE TITLE: Health Care Organisation and
Management
EXAM VENUE: STREAM: MASTERS
DATE: EXAM SESSION:
TIME: 3.00 HOURS

Instructions:

1. Answer THREE (3) questions; **Question 1 is compulsory.**
2. Candidates are advised not to write on the question paper.
3. Candidates must hand in their answer booklets to the invigilator while in the examination room.

Question number 1 is compulsory, choose any other 3

1. Following devolution of health to the county level, you have been invited as a health management expert to advise the county as they set up the new health management.

- a) Describe to the county team the stages the new team are likely to go through before they start achieving maximum performance.(10 marks)
- b) The top leadership asks you to advise on them on leadership styles. Briefly describe 10 options (10 marks)

2. A new hospital is planning to set up 10 clinics in Kakamega county beginning 2019. Present to the hospital

- a) Three organizational structures for consideration highlighting one advantage and disadvantage of each (10 marks)
- b) Staff evaluation cycle and three staff appraisal approaches (10 Marks)

3. Discuss the path-goal theory in leadership and the two theories that underpin it. (20 marks)

4. Matibabu hospital has acquired computers for patient records, with this change a vast majority of staff working in the records department will be laid off.

- a) Describe the set of emotional responses the staff being laid off are likely to go through.(10 Marks)
- b) Develop a change management plan for the hospital(10 Marks)

5. Discuss interactionalism in the context of organizational behavior relating this to the recent health workers strikes observed in the country (20 marks)

6. Discuss

- a) The functions of communication in an organization (10 marks)
- b) The various types of communication(10 marks)