



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY

SCHOOL OF EDUCATION, HUMANITIES AND SOCIAL SCIENCE

**UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF ARTS IN
DEVELOPMENT AND POLICY STUDIES**

1ST YEAR 2ND SEMESTER 2019/2020 ACADEMIC YEAR

MAIN CAMPUS (RE-SIT/SPECIAL)

COURSE CODE: ZDS 3122

COURSE TITLE: LEADERSHIP AND DEVELOPMENT

EXAM VENUE:

STREAM: BED Arts

DATE:

EXAM SESSION:

TIME: 2 HOURS

Instructions:

- 1. Answer Question ONE (COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

1a. Define Leadership and highlight the characteristics of good leadership?
(10 mks)

1(b) 'Leaders and managers are not necessarily the same persons in an organization. The differences between leaders are due to a large extent because of sources of power within an organization'. Explain the differences between a leader and a manager. (20mks)

2. Discuss the functional theory of leadership in line with the five broad functions a leader performs when promoting organization's effectiveness.
(20Mks)

3. Explain the six activity areas that a leader can engage in when facilitating broad civic participation. (20Mks)

4. Discuss the four-step process for developing a public relations communication program that leaders can use to gain the support of its staff and community.
(20Mks)

5. The Thomas-Kilmann Conflict Mode Instrument (TKI) has five conflict handling styles that leaders can use to resolve conflict. Discuss them briefly. (20Mks)

