



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF EDUCATION, HUMANITIES AND SOCIAL SCIENCES
UNIVERSITY EXAMINATION FOR THE CERTIFICATE IN COMMUNITY HEALTH
AND DEVELOPMENT
1ST YEAR 1ST SEMESTER 2022/2023 ACADEMIC YEAR
MAIN CAMPUS/KISUMU**

COURSE CODE: EEL 1111

COURSE TITLE: INTRODUCTION TO COMMUNICATION SKILLS

EXAM VENUE:

STREAM: CERTIFICATE

DATE: 19/07/22

EXAM SESSION: 3.00 – 4.30PM

TIME: 1 ½ HOURS

Instructions:

- 1. Answer Question ONE (COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

1. a) Define studying and state its importance to a university student. (8 marks)
b) Explain the strategies you would use to improve your reading. (10 marks)
c) Discuss any six components of a communication process. (12 marks)

2. a) For you to study effectively, the study process must be observed. Discuss how the study process can be organized. (10 marks)
b) State four roles of a library to a university student. (4 marks)
c) Differentiate between listening and hearing. (6 marks)

3. Discuss the following concepts under academic writing skills: (20 marks)
 - i. Summarizing
 - ii. Quoting
 - iii. Plagiarism
 - iv. Paraphrasing
 - v. Referencing

4. a) Discuss five barriers to communication process. (10 marks)
b) State any five qualities of a good speaker. (10 marks)

5. a) State what you would do before and during examinations. (10 marks)
b) Some reading practices can hinder effective understanding of the material one is reading. Elaborate on these habits.