



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF EDUCATION, HUMANITIES AND SOCIAL SCIENCES
UNIVERSITY EXAMINATION FOR THE AWARD OF THE DEGREE OF BACHELOR
OF SCIENCE WATER RESOURCES & ENVIRONMENT MANAGEMNET
1ST YEAR 1ST SEMESTER 2022/2023 ACADEMIC YEAR
VIRTUAL LEARNING PROGRAM

COURSE CODE: ZLB 9101
COURSE TITLE: COMMUNICATION SKILLS
EXAM VENUE: **STREAM:**
DATE: **EXAM SESSION:2**
TIME: **2.00 HOURS**

Instructions:

- 1. Answer question ONE (COMPULSIRY) and ANY other two.**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

1. a) Special libraries can be special in two ways. Explain (4 marks)
b) State and explain any three elements of communication. (6 marks)
c) Discuss any five dimensions of communication. (10 marks)
e) As a university student, how would you prepare and take your examination. (10 marks)
2. a) How would one know that a person is a good speaker after listening to their presentation? (5 marks)
b) Discuss how academic reading is conducted. (10 marks)
c) State and explain any five barriers to effective communication. (5 marks)
3. a) Discuss any three types of essays relevant to a scholar. (6 marks)
b) State and explain any four types of information resources in the library. (8 marks)
c) Discuss three types of listening. (6 marks)
4. a) Assume that you have been invited to read a document during a class presentation, how would you determine its difficulty? (6 marks)
b) Discuss any three types of study plans. (9 marks)
c) Distinguish between academic writing and other types of writing. (5 marks)
5. a) State and explain any four types of libraries. (8 mark)
b) Using APA referencing method, write down how the following resources would be referenced in a resource material where they have been used. (4 marks)
 - i) Author: Alexie, S.
Year of publication: 1992
Place of publication: Brooklyn, NY
Publisher: Hang Loose Press.
Book title: The business of fancy dancing: Stories and poems.
 - ii) Authors: Mathews, J., Berrett, D., & Brillman, D.
Year and date of publication: 2005, May 16.
Name of the Magazine: Newsweek,
Page numbers: 58-59.
Title of the article: Other winning equations.
c) Distinguish between skimming and scanning as used in academic reading. (4 marks)
d) State any four differences between writing and speech. (4 marks)