

# JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY SCHOOL OF INFORMATICS AND INNOVATIVE SYSTEMS UNIVERSITY EXAMINATION FOR THE DEGREE IN BACHELOR OF SCIENCE BUSINESS INFORMATION SYSTEMS

# $2^{ND}$ YEAR $2^{ND}$ SEMESTER 2023/2024 ACADEMIC YEAR MAIN CAMPUS

**COURSE CODE: ITB 2202** 

COURSE TITLE: INFORMATION REQUIREMENTS DEFINITION AND MANAGEMENT

VENUE: CL II STREAM: BIS

DATE: 22/04/2024 EXAM SESSION: 14.00 – 16.00 PM

TIME: 2.00 HOURS

### **INSTRUCTIONS:**

- 1) Answer QUESTION ONE (Compulsory) and any other two questions
- 2) Candidates are advised not to write on the question paper
- 3) Candidates MUST hand in their answer booklets to the invigilator while in the examination room
- 4) Mobile phones are NOT allowed in the examination room.

### **QUESTION 1 (30 Marks)**

- a) Why is it crucial for organizations to have a clear understanding of their information requirements? (6 marks)
- b) What components are included in an information requirements document? (6 marks)
- c) Why is it important to consider both internal and external sources when identifying information needs? (6 marks)
- d) State and explain three common technique used in data analysis during Information Requirements Analysis. (6 marks)
- e) Why are Key Performance Indicators (KPIs) important in the context of Information Requirements Analysis? (6 marks)

### **QUESTION 2 (20 Marks)**

- a) Provide three example of a situation where effective Information Requirements
  Analysis, including data modeling and process modeling, can lead to organizational improvement. (6 marks)
- b) Discuss How can organizations effectively manage their information requirements to enhance overall performance? (10 marks)
- c) How often should organizations review and update their information requirements? (4 marks)

### **QUESTION 3 (20 Marks)**

- a) Discuss any five prioritization techniques commonly used in information requirements management. (10 marks)
- b) Discuss any five validation method used during information requirements. (10 marks)

## **QUESTION 4 (20 Marks)**

- a) How can organizations handle conflicting information requirements effectively? (10 marks)
- b) Discuss strategies for managing change in information requirements (10 marks)

# **QUESTION 5 (20 Marks)**

- a) How can organizations ensure the traceability of information requirements throughout the SDLC? (5 marks)
- b) What challenges might organizations face when integrating information requirements into the SDLC, and how can these challenges be mitigated? (5 marks)
- c) At which stage of the SDLC should information requirements be identified, and why? (5 marks)
- d) What is the purpose of Information Requirements Management Tools? (5 marks)