



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY**

**SCHOOL OF HUMANITIES AND SOCIAL SCIENCE**

**UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF ARTS IN  
DEVELOPMENT AND POLICY STUDIES**

**1<sup>ST</sup> YEAR 2<sup>ND</sup> SEMESTER 2017 APRIL EXAMS**

**MAIN CAMPUS (REGULAR)**

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**COURSE CODE: ZDS 3122**

**COURSE TITLE: LEADERSHIP AND DEVELOPMENT**

**EXAM VENUE:**

**STREAM: BA ARTS**

**DATE:**

**EXAM SESSION:**

**TIME: 2 HOURS**

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**Instructions:**

- 1. Answer Question ONE (COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

1. Discuss the functional theory of leadership bringing out the five broad functions a leader performs when promoting organization's effectiveness. **(30 Mks)**
2. Leaders can facilitate broad civic participation in a number of ways. Explain the six activity areas that a leader can engage in to achieve this. **(20Mks)**
3. Discuss the four-step process for developing a public relations communication programmes that leaders can use to gain the support of staff and community. **(20Mks)**
4. The Thomas-Kilmann Conflict Mode Instrument (TKI) has five conflict handling styles that leaders can use to resolve conflict. Discuss them briefly. **(20Mks)**
5. Demonstrate your understanding of the seven key elements of good governance that a leader should use to offer effective leadership. **(20Mks)**

