

FIRST SEMESTER EXAMINATION).

JOUST SCHOOL OF HEALTH SCIENCES

MSC

HMB 51115:LABORATORY & HEALTHCARE SYSTEMS MANAGEMENT

This examination has six questions each 20 marks. Choose any four questions.

The whole exam should be completed in three hours.

Q.1.The health care system in Kenya is very typical and highly developed, making it a perfect model for you to write about. Give a detailed account of how you would initiate tuberculosis control in your community (20 marks)

Q.2. Conflict Management: Discuss the conflicts arising in workplaces and the strategies that the management should employ in conflict management and explain each of the tactics to find out the best solution, and explain why it works best for solving conflicts in any organization (20 marks)

Q.3. Legal and Risk Management: Discuss how institutional financial crisis affects performance and the lessons people can learn from such events as well as the future implications of such crisis.

Q.4. Management and Leadership:Discuss how closely management and leadership are connected for maintaining the normal flow of an organization. Management is not just about creating specific functions and delegating them to specific groups or a person. Commanding or leading is also an integral part of management, as it is important to regulate groups of people and help them to move towards a common purpose in coordination (20 marks).

Q.5. Discuss in details steps you would initiate to ensure that a new product being developed by your team would get tested for quality, presented for patenting and registration (20 marks)

Q. 6. Outline the biosafety steps you would put in place to ensure that your laboratory that handles infectious samples does not risk the life of workers and the population (20 marks)