



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF EDUCATION
UNIVERSITY EXAMINATION FOR THE DEGREE OF MASTER OF EDUCATION IN
ADMINISTRATION AND MANAGEMENT
1ST YEAR 1ST SEMESTER 2015/2016 ACADEMIC YEAR
MAIN CAMPUS-SCHOOL BASED

COURSE CODE: EMA 834

COURSE TITLE: HUMAN RESOURCE MANAGEMENT

EXAM VENUE: NUR 1

STREAM: (MED)

DATE: 26/04/2016

EXAM SESSION: 11.00 – 2.00 PM

TIME: 3 HOURS

Instructions:

- 1. Answer ANY 3 Questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

Q1. a). Distinguish between personal management and human resource management. (5 marks)

b). Discuss the functions of a Principal in the Kenyan Education System. (15 marks)

Q2. (a). explain the causes of conflict among the teaching staff in a secondary school set-up. (10 marks)

(b). Discuss how can a principles of managing rumors can be used by an administrator to diffuse rumors in a school set up. (10 marks)

Q3. Teacher attrition has been a problem that affects staff balancing in Kenya. With relevant examples, discuss how principals of high schools can help the Teachers Service Commission to stop this problem. (20 marks)

Q4. Identify one motivation theory and explain how it used by principals in secondary schools to motivate support staff in the Educational Institutions in Kenya. (20 marks)

Q5. Explain the reasons why Principals in Kenya cannot purely apply democratic system of administration when managing teachers in secondary schools. (20 marks)