



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF HEALTH SCIENCES
UNIVERSITY EXAMINATION FOR DEGREE OF BACHELOR OF SCIENCE
COMMUNITY HEALTH AND DEVELOPMENT
YEAR 3 SEMESTER 2 SEPT-DEC 2018 ACADEMIC YEAR
KISUMU LEARNING CENTRE

COURSE CODE: HCD 3322

COURSE TITLE: HEALTH SYSTEMS MANAGEMENT AND DEVELOPMENT

EXAM VENUE:

STREAM

DATE:

EXAM SESSION:

TIME:

Instructions:

- 1. Answer all questions in section A and any other 2 questions in Section B.**
- 2. Candidates are advised not to write on the question paper**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room**

SECTION A: ANSWER ALL THE QUESTIONS (30 MARKS)

1. Highlight any three managerial roles(3 marks)
2. Outline any three systems that support KEPH in health systems(3 marks)
3. Outline any three functions health systems perform(3 marks)
4. Name any three forces that shape health systems(3 marks)
5. Highlight three sub functions of stewardship in health systems management and development(3 marks)
6. Highlight three ways in which quality can be enhanced to improve service delivery in health systems(3 marks)
7. Outline any three roles of change agents in health systems management and development(3 marks)
8. List six qualities of a good leader(3 marks)
9. Highlight any three pillars of health systems(3marks)\
10. Name three ways in which health systems are financed(3 marks)

SECTION B

Answer any two Questions (40 MARKS)

1. Discuss ten(10) principles of management in health systems(20 marks)
2.
 - a. Differentiate between management and leadership(2 marks)
 - b. Describe any four leadership styles in health systems development and management(8 marks)
 - c. Give ten (10) benefits of community participation in leadership(10 marks)
3.
 - a) Discuss any five(5) health systems resources(15 marks)
 - b)
 - i. Define decentralization(1 mark)
 - ii. Describe any two(2) forms of decentralization(4 marks)
4.
 - a) Describe the two approaches a manager can employ in health systems management and development to ensure better service delivery(8 marks)
 - b) Discuss the three types of change in health system management and development(9 marks)
 - c) State three directions of organizational communication in health systems(3 marks)