

**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE &
TECHNOLOGY**

UNIVERSITY EXAMINATIONS 2014/2015

**MAY-AUGUST 2014. BBA WITH IT 2ND YERAR 2ND
SEMEMESTER PART TIME EVENNING**

KISUMU LEARNING CENTER

COURSE CODE: ABA 207

TITLE: ORGANIZATION THEORY

TIME:

DATE:

DURATION: 2HOURS

INSTRUCTIONS

- 1. This paper contains Five 5 questions**
- 2. Answer question 1(compulsory) and ANY other two questions**
- 3. Write all answers in the booklet provided**

QUESTION ONE

- a) Briefly discuss the meaning and purpose of organizational theory 10 marks
- b) Evaluate the Bureaucratic management theory (10 marks)
- c) The management of Skygikos limited has contracted a consultant who has proposed that the organization has to get into a merger with another organization for continuity. Outline reasons that would push an organization to get into a merger with another organization.
5 marks
- d) Justify the benefits of rightsizing to an organization (5 marks)

QUESTION TWO

- a) Explain the elements to consider when engaged in organizational design.
(10marks)
- b) Communication is vital for smooth running of any organization. Discuss the importance of internal communication to an organization. (10marks)

QUESTION THREE

- a) Jobs can be grouped using different bases to enhance effective coordination. Evaluate the structures an organization may decide to embrace to ensure effective coordination
(10 marks)
- b) Explain the objectives of Organizational development (10marks)

QUESTION FOUR

- a) Discuss Kottlers steps to organization change process 10 marks
- b) Managers just don't go out haphazardly to perform their responsibilities. Good managers discover how to master five basic functions. Discuss

QUESTION FIVE

- Evaluate the evolution of management thought (20 marks)