COURSE CODE; ZCG 2126

COURSE TITLE; PERFORMANCE MANAGEMENT FRAMEWORK

EXAM VENUE; STREAM; DIPLOMA IN COUNTY GOVERNANCE

DATE : DEC. 2018  EXAM SESSION:

TIME: 2 HOURS

Instructions

1. Answer question one (compulsory) any other 2 questions.
2. Candidates are advised not to write on the question paper.
3. Candidates must hand in their answer booklets to the invigilator.
QUESTION ONE COMPULSORY (30 MARKS)

a) Define the following terms
   i) Performance management……………………………………………………………5 marks
   ii) Result based management (RBM)………………………………………………..5 marks
   iii) Sustaining performance management…………………………………………5 marks

b) What is the relationship between Work ethics and performance…………….5 marks

c) Explain briefly how you would evaluate public management…………………5 marks

d) Make 5 result based statements……………………………………………………5 marks

QUESTION TWO

Discuss the assumptions and risks in Result Based Management (RBM)…………………20 marks

QUESTION THREE

Examine the principles of performance management……………………………………20 marks

QUESTION FOUR

Discuss how you would develop and sustain team work at your county office.

QUESTION FIVE

Explain the fundamental benefits of performance management……………………20 marks