



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF BUSINESS AND ECONOMICS
UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF BUSINESS
ADMINISTRATION WITH IT
2RD YEAR 2ND SEMESTER 2019/2020 ACADEMIC YEAR

COURSE CODE: ABA 207

COURSE TITLE: Organization Theory

EXAM VENUE:

STREAM: (BBA)

DATE:

EXAM SESSION:

TIME: 2 HOURS

Instructions:

1. Answer ALL questions in section A and ANY other 2 questions in section B
2. Candidates are advised not to write on the question paper.
3. Candidates must hand in their answer booklets to the invigilator while in the examination room

1. a. Discuss the modern theories of organization. (10 Marks)
b. Explain the important characteristics of the modern approach to organizations (10 Marks)
c. Explain Fayol's Principles of Management (10 Marks)
2. a. An organization is a social system. Discuss (10 Marks)
b. Explain the process of goal setting in an organization. (10 Marks)
3. a. "The principles of bureaucracy as propounded by Max Weber are today not widely applied in the Kenyan business organizations." Critically evaluate this statement. (10 Marks)
b. Employees are only motivated by financial rewards. Discuss (10 Marks)
4. a. Explain the reasons that necessitate integration in an organization. (10 Marks)
b. Discuss the important steps involved in decision making (10 Marks)
5. a. Explain the communication process (10 Marks)
b. Elaborate on the different factors that affect organizational design (10 Marks)