

JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
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Email: blc@jooust.ac.ke NAMBALE CAMPUS
FUCULTY OF ARTS AND SOCIAL SCIENCES - DEPARTMENT OF.....
ABA 438 Logistics management
END OF SEMESTER EXAMINATION YEAR 2017

INSTRUCTIONS.

Attempt to question one and any other two questions in section 2
Section 1 compulsory

- Q1 a) Define logistics management (2mks)
b) State any 5 internal current logistic related issues (5mks)
c) suggest any mitigation measures to the issues named in b) above (5mks)
d) discuss any three logistics functions (6mks)
e) State the meaning of transport (2mks)
f) identify any two major modes of transport in Kenya today (2mks)
g) explain any four principles of logistics excellence of logistics (8mks)

- Q2 a) explain the role of logistics management (10mks)
b) State and explain the steps involved in logistics strategy development and planning processes (10mks)

- Q 3 a) discuss the challenges facing supply chain management in Kenyan firms today (10mks)
b) discuss any five components in a logistics mix that favours the buyer and the seller 1 (10mks)

- Q4 a) Discuss any five logistics activities (10mks)
b) State and explain the role of logistics manager (10mks)

- Q5 a) briefly discuss the principles of stores and warehousing (10mks)
b) illustrate the developments in stores and warehouse management (10mks)

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ABA 441 OPERATIOIS MANAGEMENT

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Section 1 compulsory

Q1 a) State any four reasons why material management is necessary for a given production unit (4mks)

b) define

i) operations planning (2mks)

ii) work system (2mks)

c) State the four questions addressed by operations planning (4mks)

d) in your own perspective, why is it necessary for a firm to consider rescheduling to an alternative resource (4mks)

e) State any for objectives that an operations plan aught to contain (4mks)

f) explain the following facts as used in operations management

i) controls (2mks)

ii) job management (2mks)

iii) defined and well managed processes (2mks)

g) differentiate product design and service design (4mks)

Q2 a) State and explain any five core functions of production 10mks

b) discuss five activities under production and operations management (10mks)

Q3 a) State and explain five factors one uses to determine factory layout and design

(10mks)

b) explain any 7 principles of job design (10mks)

Q4 a) discuss the main stages of product and service life cycles (10mks)

b) discuss any five manufacturing processes (10mks)

Q5 a) explain any five significance of inventory keeping (10mks)

b) discuss different aspects of customer sustainability in a firm (5mks)

c) discuss the general problem solving aspects that the latest version of work system model addresses (5mks)