



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
UNIVERSITY EXAMINATION FOR THE DIPLOMA IN COUNTY GOVERNANCE
1ST YEAR 2ND SEMESTER 201(/201) ACADEMIC YEAR
KISII CAMPUS – PART - TIME

COURSE CODE; ZCG 2126

COURSE TITLE; PERFORMANCE MANAGEMENT FRAMEWORK

EXAM VENUE; STREAM; DIPLOMA IN COUNTY GOVERNANCE

DATE : DEC. 2018

EXAM SESSION:

TIME: 2 HOURS

Instructions

- 1. Answer question one (compulsory) any other 2 questions.**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator.**

QUESTION ONE COMPULSORY (30MARKS)

- a) Define the following terms
 - i) Performance management.....5marks
 - ii) Result based management(RBM).....5 marks
 - iii) Sustaining performance management.....5marks
- b) What is the relationship between Work ethics and performance.....5marks
- c) Explain briefly how you would evaluate public management.....5marks
- d) Make 5 result based statements.....5marks

QUESTION TWO

Discuss the assumptions and risks in Result Based Management (RBM)..... 20marks

QUESTION THREE

Examine the principles of performance management.....20marks

QUESTION FOUR

Discuss how you would develop and sustain team work at your county office.

QUESTION FIVE

Explain the fundamental benefits of performance management.....20marks