



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY

SCHOOL OF HUMANITIES AND SOCIAL SCIENCE

**UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF ARTS IN
DEVELOPMENT AND POLICY STUDIES**

2ND YEAR 1ST SEMESTER 2017 SEPTEMBER EXAMS

MAIN CAMPUS (REGULAR)

COURSE CODE: ZDS 3215

COURSE TITLE: GOVERNANCE, CONFLICT ANALYSIS & MANAGEMENT

EXAM VENUE:

STREAM: BA ARTS

DATE:

EXAM SESSION:

TIME: 2 HOURS

Instructions:

- 1. Answer Question ONE (COMPULSORY) and ANY other 2 questions**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

1. (a) Define the concept of good governance and with examples explain its key principles (15mks)

(b) In reference to the Post 2007 General Election violence in Kenya, discuss the utility of mediation as a method of peaceful settlement of disputes.(15mks)

2. Discuss how ethnicization of politics in Kenya is affecting the principles of good governance (20mks)

3. Critically examine the role of international organizations in conflict management and resolution in the third world countries. (20mks)

4. Write short notes on the following: (20mks)

- I. Conflict Settlement,
- II. Conflict Management,
- III. Conflict Resolution)
- IV. Conflict Prevention

5. Conflict management styles are very important to determining conflict outcomes. Discuss. (20mks)