



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF HEALTH SCIENCES
UNIVERSITY EXAMINATION FOR BACHELORS DEGREE IN COMMUNITY
HEALTH AND DEVELOPMENT
4TH YEAR 2ND SEMESTER 2023/2024 ACADEMIC YEAR
KISUMU

COURSE CODE: HCB 2404

COURSE TITLE: NEGOTIATIONS, CONFLICT RESOLUTION, HEALING AND PEACE BUILDING

EXAM VENUE:

STREAM: (BSc. Comm Hlth & Dev)

DATE:

EXAM SESSION:

TIME: 1.30 HOURS

Instructions:

- 1. Answer all the questions in Section A and ANY other 2 questions in Section B.**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

SECTION A: ANSWER ALL THE QUESTIONS (30 MARKS)

1. Differentiate between negotiation and conflict resolution as used in a healing a community (3 Marks)
2. List 3 circumstances where you prefer mediation as a method fostering peace between two parties compared to arbitration in your work place (3 Marks)
3. Highlight 3 advantaged of healing community to an individual in a group (3 Marks)
4. State 3 factors that can contribute to a break of a group in storming stage (3 Marks)
5. Name any 3 health outcomes that may be associated with Psychoneuroimmunology in a community setting (3 Marks)
6. State any 3 principle for effective negotiation between any two parties (3 Marks)
7. Highlight 3 possible outcomes if the two negotiating parties do not reach their Best Alternative To a Negotiated Agreement (BATNA) (3 Marks)
8. Other than region list 3 causes of the Palestine –Israel war (3 Marks)
9. Name and describe two approaches able to detect conflict in a group (3 Marks)
10. Highlight 3 different ways of asserting TRUTH in peaceful confrontation to conflict as was espoused by Gandhi (3 Marks)

SECTION B: ANSWER ANY TWO QUESTION (40 MARKS)

1. Explain by giving examples situations where war is justified to be used as conflict resolution mechanisms? (20 Marks)
2. The Kenyan Presidential election of 2022 was rejected by the opposition to the core. This led to the formation of Bipartism approach to resolve the conflict between the ruling party and the opposition. Discuss how the WIN-WIN approach can be used to resolve the conflict (20 Marks)
3. Using the World Bank approach explain the various structure that are used in building a health healing communities citing examples in your context (20 Marks)