



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY**

**SCHOOL OF BUSINESS AND ECONOMICS**

**UNIVERSITY EXAMINATION FOR THE DEGREE OF MASTER OF BUSINESS  
ADMINISTRATION.**

**SEMESTER 2024/2025 ACADEMIC YEAR**

**COURSE CODE: MBA 804.**

**COURSE TITLE: Organization Behaviour**

**EXAM VENUE:**

**STREAM: MBA**

**DATE:**

**EXAM SESSION:**

**TIME:**

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**Instructions:**

1. Answer any four questions.
2. Candidates are advised to write in the question paper.
3. Candidates must hand in their answer booklets to the invigilator while in the exam room.

Q1. (a) Employee motivation has informed performance of most forms in developing Nations. Justify this contention using relevant examples from the Banking Sector. (8mks)

(b) Systems Approach to Organizations Management remains a superior approach in the contemporary management. Discuss this assertion with examples. (7mks).

Q2 (a) As a manager outline way to apply equity Theory to mitigate employee burn out and turnover in the education sector. (8mks)

(b) Discuss rationale for Management preoccupation with the discipline of a leadership and organization behaviour. (7mks).

Q3 (a) Lack of communication informs dysfunctional corporate entities. Justify this contention with relevant illustrations. (7mks)

(b) Discuss how to apply political tactics in your management to maintain status quo in the organization. (8mks)

Q4 (a) Based on any hypothetical organization examine the contributions of informal groups in the performance of the organization. (8mks)

(b) Many business entities may not survive into the foreseeable future. Discuss critical success factors that would indicate an entity that is on tract. (7mks)

Q5 (a) Management of a global Company is underlined on whether to adopt a vertical or horizontal structure. Investigate the better option for the company. Use relevant examples. (8mks)

(b) Critically analyse the source of conflicts in the private sector entities. (7mks).

Q6 (a) Discuss how to address organizational change process using any relevant theory. (8mks)

(b) Discuss individual personality traits and how they shape performance in the media industry. Use examples. (7mks)