



JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY
SCHOOL OF HEALTH SCIENCES
UNIVERSITY EXAMINATION FOR DEGREE OF BACHELOR OF SCIENCE
COMMUNITY HEALTH AND DEVELOPMENT
4th YEAR 2ND SEMESTER 2023/2024 ACADEMIC YEAR
MAIN

COURSE CODE: HCB 1408
COURSE TITLE: HEALTH SYSTEMS MANAGMENT
EXAM VENUE: STREAM: (BSc Comm Hlth & Dev)
DATE: EXAM SESSION:
TIME: 2.00 HOURS

Instructions:

- 1. Answer all the questions in Section A each contains 3 marks Total 30 Marks and ANY other two questions in Section B each contains 20 marks**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

SECTION A - ANSWER ALL QUESTIONS (30 MARKS)

1. Describe FIVE managerial Functions. (5 marks)
2. What is management? (3 marks)
3. Define the following Terms:
 - a. Health (2 marks)
 - b. Human Resource for Health(2 marks)
 - c. Primary Health care services(2 marks)
4. Identify contemporary leadership styles that you may apply as a health manager in-charge of a health care organization(5 marks)
5. Describe systems theory in the management of Health care (3 marks)
6. List THREE benefits of change management(3 marks)
7. Give THREE differences between a manager and a leader(3 marks)
8. Explain how policy influence management styles in health(2 marks)

Section B: Answer ANY TWO Questions in this section (40 marks)

1. Identify and discuss the various contemporary leadership styles that you may apply as a health manager in-charge of a health care organization, elaborating competitive advantages of each in a volatile health business environment. (20 marks)
2. a). Discuss FIVE Challenges facing health service delivery globally and propose strategies to manage the challenges (10mks)
b)
3. Unity of Command, Unity of Direction and Collective Interest are principles of management. Explain their differences as well as their synergy (20 marks)
4. a).Describe any THREE management theories known to you (10 marks)
b). Explain how the theories are used in organizations to improve productivity (10 marks)
5. a). By use of an organogram, describe the linkage of health care system in Kenya (10 marks)
b).How does devolution affect the management of health care (10 marks)